

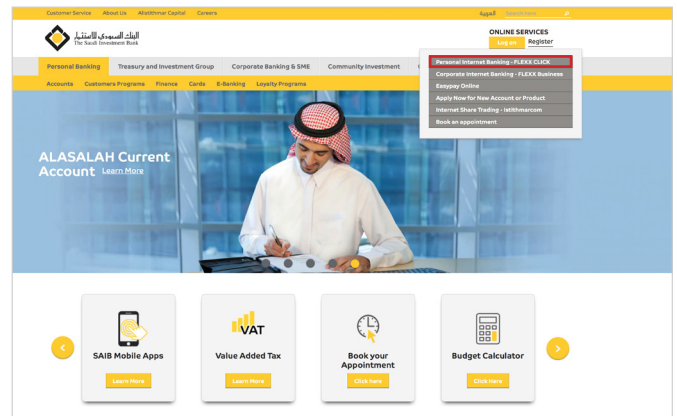


## How to Become a WooW member ?

Becoming a WooW program member is about earning points from all eligible banking transactions using mada or credit cards from SAIB, such as SADAD payments, fund transfers and other banking transactions which you can easily access and make online through your personal account in SAIB Internet Banking Flexx Click or Mobile Application Flexx Touch.

The points you earn can be redeemed for a wide range of rewards and more through WooW e-catalog.

1- If you have already registered to Flexx Click, visit [www.saib.com.sa](http://www.saib.com.sa) and log on to “Personal Internet Banking - Flexx Click” from our Online Services. If you are a new member, follow the steps below:



 This is a screenshot of the 'Enrollment and Profile Maintenance' form on the SAIB Flexx Click website. The form includes the following fields:
 

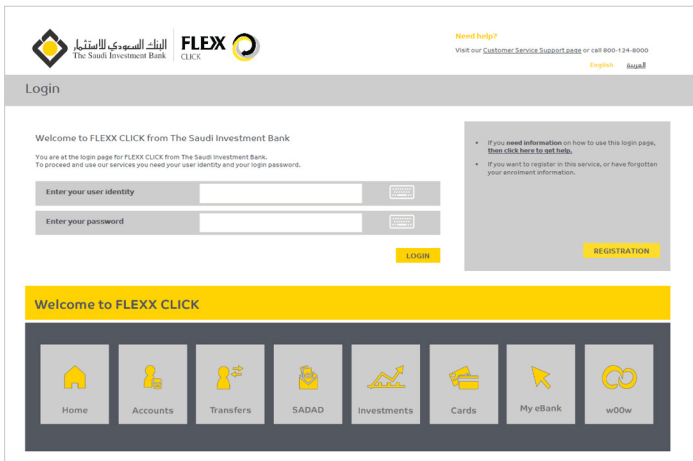
- Enter your account number \*
- Enter your National/ Iqama Id \*
- Enter (last 6 digits) of your mada Debit Card \*
- Enter your mada PIN \*
- Enter captcha code \*

 There are 'BACK', 'PROCEED', and 'CLOSE' buttons at the bottom. A help section on the right provides instructions:
 

- If you want to login in our internet banking service, [then click here](#).
- If you need information on how to use this login page, [then click here to get help](#).
- If you would like to re-activate your FLEXX SAFE, or change your authentication method to SMS, please fill your details and then click proceed.

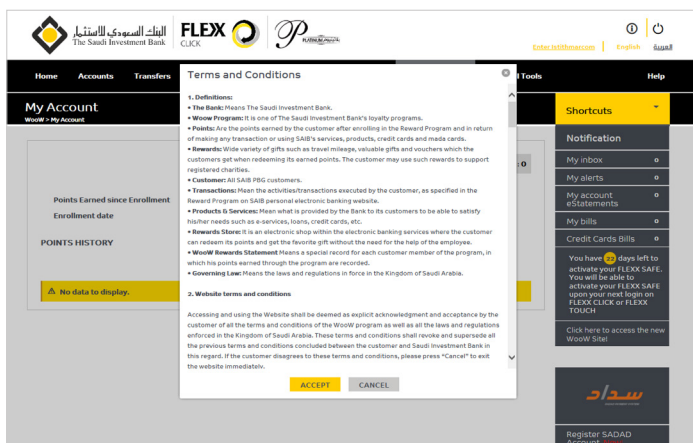
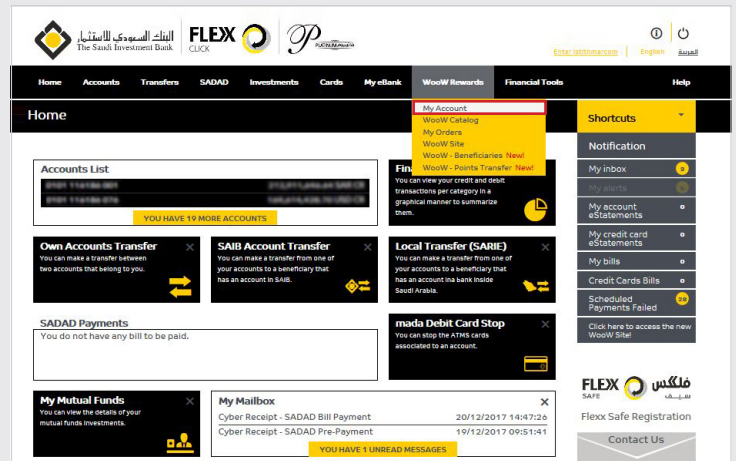
2- If you are a new member, enter your:

- Account number
- National ID/Iqama number
- Last 6 digits of your mada Debit Card number
- mada PIN and captcha cod



3 - Log in to your account by entering your user ID and password

4 - After logging in to your Flexx Click personal home page, click on “WooW Rewards” from the top navigation bar



5- Read the Terms and Conditions and click on “Accept” to become a WooW program member:



## How can redeem WooW points?

6- To check the WooW points you have earned click on “WooW Rewards” then “My Account”. All your information and previous actions will be displayed such as the points earned since enrollment date

Points Earned since Enrollment: 74,773,768  
 Enrollment date: 09 Feb 14  
 Points Redeemed: 4,153,000  
 Enrollment Status: Active

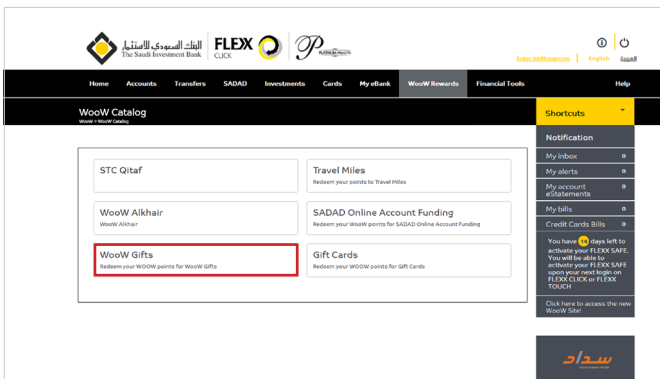
Outstanding Points	Points Earned	Points Redeemed	Action Date	Action
0	0	2,357,312	12 Nov 17	Earned - Expired
1,000	1,000	0	28 Aug 17	Earned
1,500	1,500	0	24 Aug 17	Earned
1,500	1,500	0	24 Aug 17	Earned
325	325	0	24 Aug 17	Earned

Expiry Date	Reason
12/30/2020 9:00:00 PM	Customer Info Update / SAIB Branch
Channel	Description

7- for more details about the action that has been done, select “More Info”

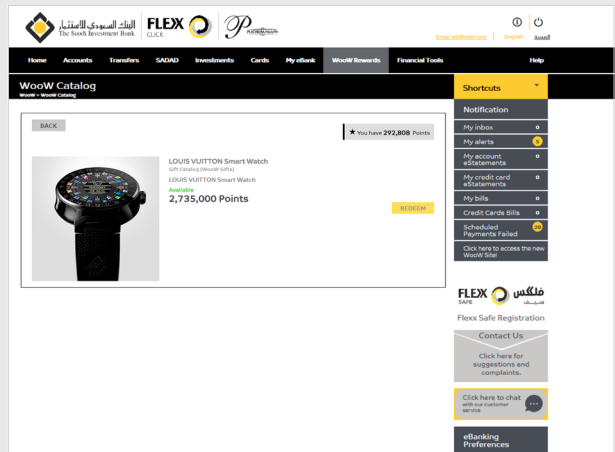
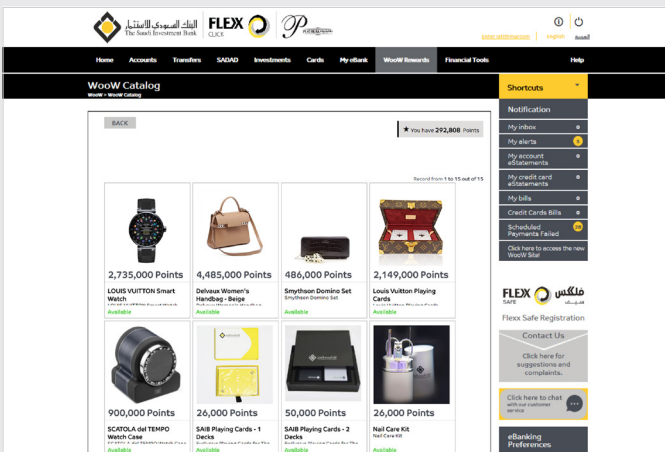
8- To choose the gift you would like to redeem your points with, click on “WooW Catalog”

Outstanding Points	Points Earned	Points Redeemed	Action Date	Action
1,000	1,000	0	26 Nov 17	Earned
2,000	2,000	0	07 May 15	Earned

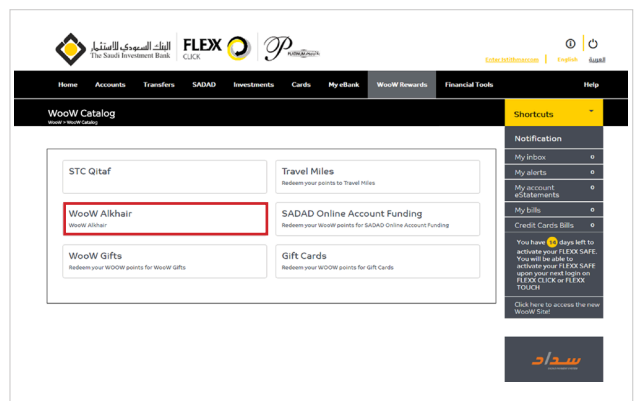


9- You can redeem different kinds of gifts based on the points you have earned

10- Click on the gift you would like to redeem for more details



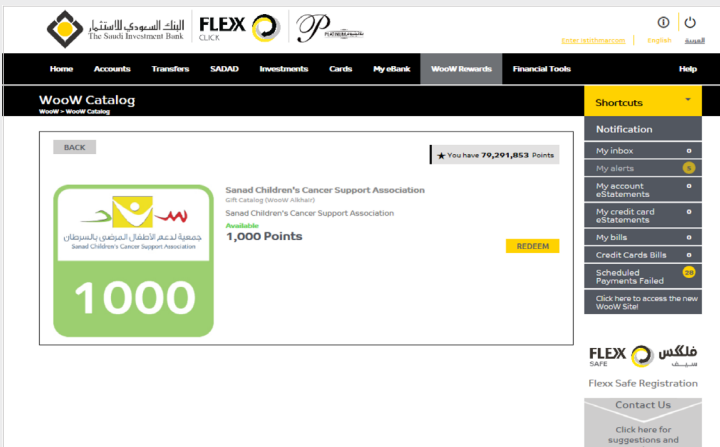
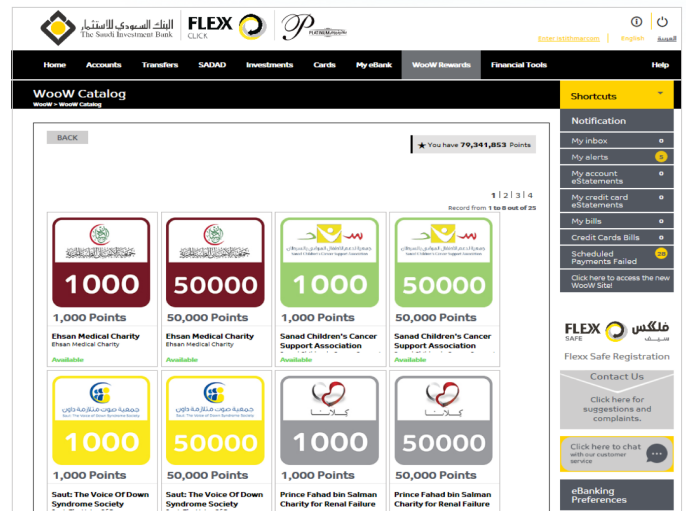
11- You can support the charities in “WooW Alkhair” with your WooW points





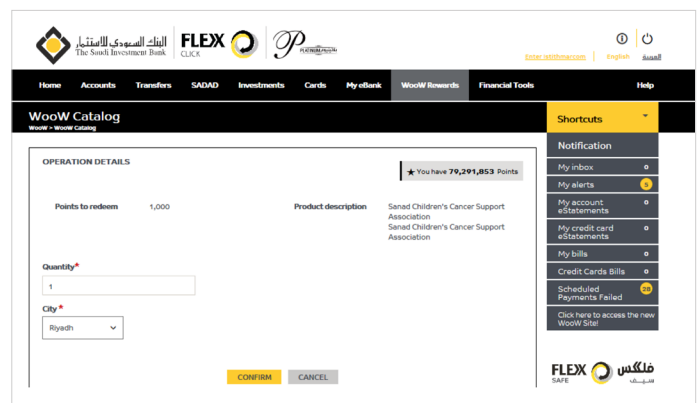


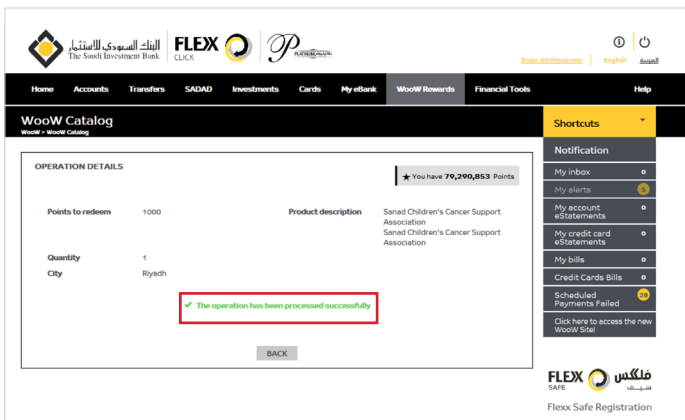
12 - Your points will be sent directly by choosing the charity you would like to support



13 - For more details about the charity, click on the charity you would like to support

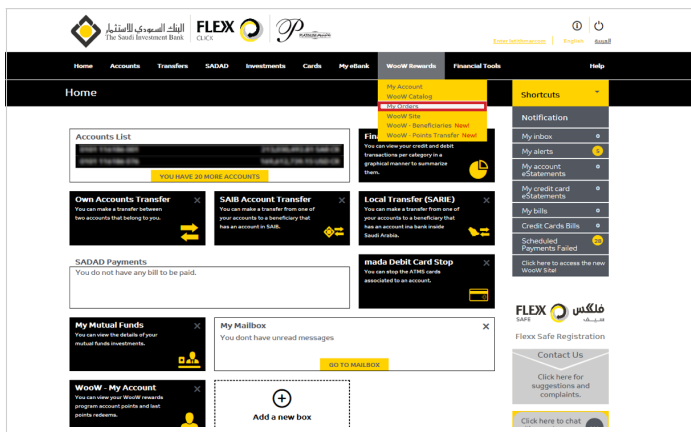
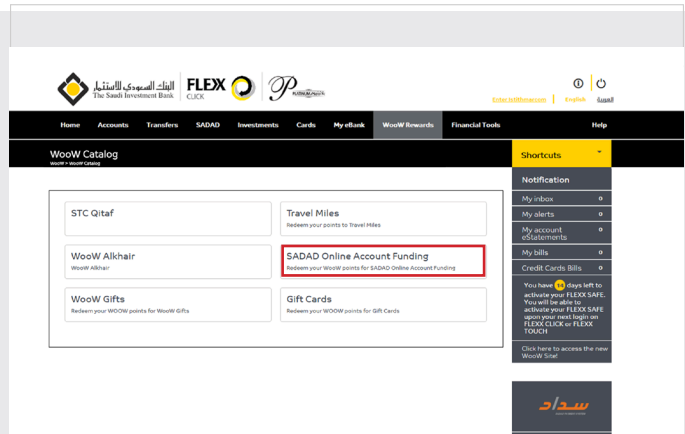
14 - Click on "Redeem" then choose the number of redemptions you would like to support the charity with, choose your city, and then confirm the action to continue





15- A message will appear to confirm success of your operation

16- Exclusively, you can redeem your WooW points with SADAD Online Account Funding (You can then transfer SADAD Account balance to your current account, too)



17- To check your last redemptions, click on "My Orders"





21 - You will be able now to choose the beneficiary you would like to transfer your WooW points to

22 - For more information about WooW program eligible transactions and how to calculate your points, please visit: [www.saib.com.sa/en/woow\\_program](http://www.saib.com.sa/en/woow_program)